

Schemes to be implemented by the ULBs under Performance Grant of 14th
Finance Commission, Government of India

Name of Municipality :- HAILAKANDI MB

District :- HAILAKANDI

Sr. No.	Proposed Indicator	Benchmark	Present Status 2016-17	Target in Year 2017-18	Target in Year 2018-19
1	WATER SUPPLY SERVICES				
1.1	Coverage of water supply connection	100.0%	23%	35%	40%
1.2	Per capita supply of water	135 lpcd	120ltrs	120ltrs	125ltrs
1.3	Extent of metering of water connections	100.0%	NA	NA	NA
1.4	Extent of non revenue water (NRW)	20.0%	NA	NA	NA
1.5	Continuity of water supply	24 hours	1/2hour	1/2 hour	3/4hour
1.6	Efficiency in redressal of customer complaints	80.0%	80%	90%	100%
1.7	Quality of water supplied	100.0%	60%	50%	70%
1.8	Cost recovery in water supply services	100.0%			
1.9	Efficiency in collection of water supply - related charges	90.0%	90%	92%	95%
2	WASTE WATER MANAGEMENT (SEWERAGE AND SANITATION)				
2.1	Coverage of toilets	100.0%	94%	96%	98%
2.2	Coverage of sewage network services		70%	80%	90%
2.3	Collection efficiency of sewage network	100.0%	100%	100%	100%
2.4	Adequacy of sewage treatment capacity	100.0%	NA	NA	NA
2.5	Quality of sewage treatment	100.0%	NA	NA	NA
2.6	Extent of reuse and recycling of sewage	20.0%	NA	NA	NA
2.7	Extent of cost recovery in sewage management	100.0%	NA	NA	NA
2.8	Efficiency in redressal of customer complaints	80.0%	80%	90%	100
2.9	Efficiency in collection of sewage charges	90.0%	NA	100	100
3	SOLID WASTE MANAGEMENT				
3.1	Household level coverage of solid waste management services	100.0%	NA	NA	25%
3.2	Efficiency of collection of municipal solid waste	100.0%	70%	80%	100%
3.3	Extent of segregation of municipal solid waste	100.0%	NA	NA	25%
3.4	Extent of municipal solid waste	80.0%	20%	20%	30%
3.5	Extent of scientific disposal of municipal solid waste	100.0%	0%	0%	25%
3.6	Extent of cost recovery in SWM services	100.0%	0%	0%	30%
3.7	Efficiency in redressal of customer complaints	80.0%	80%	90%	100%
3.8	Efficiency in collection of SWM charges	90.0%	NA	NA	NA
4	STORM WATER DRAINAGE				
4.1	Coverage of storm water drainage network	100.0%	50%	60%	100%
4.2	Incidence of water logging/flooding	0.0%	30%	10%	0%

Submitted by :- (SUMIT ROY)
Sr. Asstt.
Municipal Board, HALAKANDI.

Executive Officer
Municipal Board, HALAKANDI

Chairperson
Municipal Board, HALAKANDI

Part 3 : Publishing of Service Level Benchmarks (SLBs)

A) Water Supply

1) Coverage (Maximum marks 15)

Achievement Range	Between 90% to 100%	Between 80% to 90%	Between 70% to 80%	Less than 70%
Marks	15	10	5	0
Water coverage ratio				Less than 70%

2) Reduction in NRW (Maximum marks 15)

Achievement Range	Less than 20%	Between 20% to 30%	Between 30% to 40%	Above 40%
Marks	15	10	5	0
ULB achieving benchmark of Non Revenue Water (NRW)	Less than 20%			

3) Coverage of Water Supply for Public/ Community Toilets (Maximum marks 10)


percentage	100% PT/CT covered	Less than 100%
Marks	10	0
ULB providing water connections to Public & Community Toilets		Less than 100%

B) Solid waste Management:

Coverage (Maximum marks 10)

Achievement Range	More than 50%	Between 20% to 50%	Less than 20%
Marks	10	5	0
% of waste being processed scientifically			Less than 20%

It is confirmed that I have verified the information presented in this form, which is true and correct to the best of my knowledge.


 Chairperson
 Chairperson/Executive Officer
 Municipal Board, Hailakandi

